



Alliance[®] Application Suite

Mobile Field Service

The Alliance Mobile Field Service (MFS) application is a flexible software solution that empowers mobile workers to be more productive and effective. This solution is fast, accurate, easy to use and deploy, and available on Android, iOS and Windows 10.

MFS screens are designed for mobile displays, better accommodating portable devices utilized in the field. The screens have large buttons for easy touch-screen use and large fonts for easy reading. At a glance, field workers can view work orders displayed in a summarized manner while allowing them to drill-down for detailed views.

QuickAccess buttons are included on the main display to allow for easy selection of functions such as Mapping, GPS capture and Camera functions. Work orders are also color coded based on priority and timeframe.

MFS includes device tracking, enabling office staff to quickly deploy service orders to the closest technician as well as job costing functionality and task management.

Overview

- The ALLIANCE™ MFS application is fully integrated with the Windows Application Suite
- The system allows for virtually any type of field data collection with customized forms.
- The system has customized task lists based on task types.
- Syncing allows new or modified orders from the office to automatically update to the appropriate field unit.
- Ability to track/map crew locations at the back office.
- Secure with customizable user rights & application rights.
- Typing is minimized through liberal use of drop down boxes, defaults, voice notes, and touchscreen support.
- Runs on Android, iOS, and Windows 10 devices—Phones, Tablets, and Laptops.
- Maintains extensive history for each device & account
- Device & account look-up's for virtually every data field & data field combination





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Features and Benefits

- MFS is GPS-enabled and allows for mapping integration and crew locating. Mapping GPS functionality will display the location of mobile clients in the field and can assist with driving directions as each work order is executed.
- GPS Marking functionality provides the ability to record a meter or valve location by GPS coordinates. GPS functionality also allows you to display your crew/s locations from the business office.
- Work orders can also be tailored to include individual "tasks", which allow for special management instructions on each step of complex orders.
- Attachment functionality allows for photos or documents to be attached to a work order.
- MFS includes a Note function that provides generous space for notes to be taken and stored.
- Filtering functionality allows for workers in the field to quickly view and claim any unassigned work orders.
- Work orders can be dispatched into a generic queue or directed to specific employees or field units. Work orders may also be assigned to managers and distributed via the manager to workers in the field.
- Job costing allows for the assignment of cost to employees and equipment. Integration with the Alliance Inventory application allows workers to quickly and easily apply inventory items to the work order for tracking and costing.

Design-

- As you look into the future, take comfort in the design of the ALLIANCE™ Windows Suite. Application software and middleware components are building upon a Microsoft.NET development environment. The database considerations are exclusive to Microsoft's robust SQL Server data platform.
- This design ensures that your investment in these client-server, enterprise-class applications is well protected

About Us-

- United Systems & Software, Inc. (USS) specializes in providing technology to the public sector. Founded in 1977, USS serves over 500 customers throughout the central United States. We are recognized as a Microsoft Certified Partner and a Hewlett-Packard Business Partner.
- Since 1999, United Systems has also been a distributor for Itron Corporation. We currently represent Itron within a nine state region and specialize in delivering radio-based, mobile & fixed network solutions.
- For more information, visit www.united-systems.com or call 1.800.455.3293.



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