



## Professional Project Management

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The typical goal of an AMI, AMR or Software project is to enhance the way the utility does business with its customers while gaining operational efficiencies. As Project Managers, United Systems has the expertise, experience and tools to steer each utilities' project into this direction of business transformation.

Lately, this transformation typically involves the integration of the smart meters or cutting-edge, analytical software solutions, which provide for better service delivery, enhanced customer service and the realization of conservation initiatives for all stakeholders.

To achieve these objectives, United Systems' Project Management services include scope, schedule, and budget management. Each utility is different, so each project will follow a different path in defining project scope, setting project schedules and maintaining budget adherence.

From the traditional weekly status meetings to up-to-the-minute updates via our customer portal or smartphone app, our proven project management process will keep all applicable parties informed of progress, risks and issues.

### Overview

- **Define**
- **Design**
- **Build**
- **Deploy**
- **Operate**
- **Transfer**





## Alliance<sup>®</sup> Application Suite— Mobile Field Service

### Project Objectives Obtained

Throughout the course of project planning, a number of objectives, strategies and acknowledgments are made as it relates to this significant undertaking, including:

- Identifying the project's impact on existing IT resources
- Tracking, reporting and responding to customer scheduling and concerns related to the project
- For AMI, creating a strategy to achieve and sustain exceptional meter reading rates
- Expediting the process of obtaining local permits, joint use and intergovernmental agreements.
- Obtaining contingencies for site relocation or interference issues

By leveraging best practices, project experiences, and sound judgment, United Systems will provide insights and guidance on identified risks and issue resolution. These plans always involve a collaborative effort between various departments, utility staff and our project managers in developing a well-rounded plan for resolution. Once the plan is implemented, our ongoing monitoring will ensure the desired outcome.

In many cases, United Systems will also undertake pre-planning support with your IT organization. Many utilities already have a full IT workload or are understaffed in their IT department. Our IT services help to alleviate this IT organizational stress by leading the project from an IT perspective to develop timelines, dependencies, interface development, 3rd party vendor engagement and action plans for the timely completion

### Project Management Services

- Dedicated Project Manager(s)
- Tailored Customer Web Portal
- Phone App for Customer Web Portal
- Project Scope Development
- Timeline Development
- Risks Assessment
- Budget Goal-setting
- IT Integration Services
- End-user Training
- End-user Transfer
- Joint User Agreements
- Intergovernmental Agreements
- Codes & Permits
- Infrastructure Services
- Sub-contractor Oversight

### About Us-

- United Systems & Software, Inc. (USS) specializes in providing technology to the public sector. Founded in 1977, USS serves over 500 customers throughout the central United States. We are recognized as a Microsoft Certified Partner and a Hewlett-Packard Business Partner.
- Since 1999, United Systems has also been a distributor for Itron Corporation. We currently represent Itron within a nine state region and specialize in delivering radio-based, mobile & fixed network solutions.
- For more information, visit [www.united-systems.com](http://www.united-systems.com) or call 1.800.455.3293.



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