Focus On Your Utility
Not Your Technology

Proactive Monitoring | Disaster Recovery | Network Maintenance | Security & Compliance

We Know Utilities and We Know Technology.

United Systems understands that utilities manage a multitude of details in the delivery of reliable water & energy services — all while keeping customers happy and engaged.

We also know that utility executives are concerned about the risks of having their IT network, used for core CIS & accounting functions, also connected various ancillary support systems— SCADA systems, AMR/AMI systems, camera and security systems, GIS mapping systems and lab systems, etc.

Allow United Systems to help alleviate these concerns, as you shouldn't be distracted IT administration, security vulnerabilities, virus & malware protection, patch management, data back-up monitoring, disaster recovery , etc.

Having worked with utilities for over 40 years certainly gives us insight. You want your IT to work— while being reliable, secure and   up-to-date. United Systems' Technology Process Management (TPM) can solve this objective by merging our wealth of utility experience with our in-depth understanding of IT, yielding guaranteed results.

What is Technology Process Management?

Technology Process Management is the aggressive use of technology processes and skilled professionals to monitor and maintain your company's technology solutions. We use continuous monitoring and maintenance to ensure that critical IT systems are available and up to date for core business functions.

Our unique proactive approach to the management of your network & systems helps you to minimize downtime and maximize the productivity of your operations. We use consistent, repeatable processes to take charge of, locate and solve issues.

We keep your network, PCs and servers up and running, so that you can spend less time focusing on technology and more time focusing on the efficient operation of your utility.

Consistent Process = Consistent Performance

TPM TECHNOLOGY PROCESS MANAGEMENT
PERFORMANCE DRIVEN I.T.

Proactive Monitoring and Maintenance

Using automated proactive maintenance, we monitor thousands of distinct events and metrics 24 hours a day. Enabling us to recognize and solve problems in real time or even before they occur. Our skilled technology professionals act fast to ensure that your business continues to run smoothly from day to day.

Disaster Recovery

Our use of technology and processes secures and backs up vital data to ensure that in the case of hardware or software failure, your business stays operational.

Technology Consulting

We know that technology is constantly evolving. Keeping up and maintaining your IT needs is a daunting task. We are constantly looking for new and better processes and software solutions to keep your utility at the forefront of technology.

Network Maintenance

Our network professionals are working constantly to ensure that your network is functioning at the highest capacity.

Security Operations

Our use of multi-level antivirus coupled with aggressive firewall and malware technologies safeguard your business and secure your data and networks.

Support

We seek to create an employer-employee type relationship with all our clients. Serving your needs in any and every capacity is our number one priority. Our skilled support professionals are there to help with any problem no matter how large or small. We even have former utility personnel on our team to further strengthen our understanding your needs.

Reduce the stress & time associated with managing technology so you can focus on what really matters:

Running an Efficient Utility Operation

The need to leverage technology effectively while controlling costs isn't going away. Eliminate surprise expenses with our proven platform —Technology Process Management

About Us

United Systems & Software, Inc. is a technical services firm specializing in software development and information technology for utilities and local government. USS serves over 700 customers across a 13-state region. We are currently recognized as Microsoft, Dell, HP, Itron & Cisco Business Partners.

Since 1977, our focus has been helping utilities and local government in the effective use of technology.

For more information call **1.800.455.3293** or visit us on the web at **www.tpmbyunitedsystems.com**

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