



UNITED SYSTEMS & SOFTWARE, INC.

UPM MINIMUM SYSTEM REQUIREMENTS

	REQUIREMENTS
CLOUD ACCESS	<ul style="list-style-type: none">• Windows 10 (64 bit-only)• Parallels RAS Client
WORKSTATION	<ul style="list-style-type: none">• 2.4 GHz, dual-core processor (quad-core preferred, 7th generation i5 or better, 64 bit only)• Windows 10 (64 bit only)• 16GB of RAM• 50GB of free disk space
NETWORK	<ul style="list-style-type: none">• Static IP address• Capability of forwarding ports in network router software• Access through any firewall to achieve outside communication to the Alliance service
TECHNICAL SUPPORT	<ul style="list-style-type: none">• High-speed (50 down/50 up or better) Internet connection
DISPLAY	<ul style="list-style-type: none">• 1024 X 768 resolution VGA color monitor (1920 X 1080 preferred)
PRINTERS	<ul style="list-style-type: none">• Epson Receipt Printer, if applicable (TM-H6000V)
ADDITIONAL HARDWARE	<ul style="list-style-type: none">• USB 3.0 or higher• Microsoft mouse or compatible pointing device• 100/1000 Network Card & 100/1000 Network Switch if operating in a network environment
MOBILE FIELD SERVICE	<ul style="list-style-type: none">• A static IP address from the utility's ISP• True server-grade hardware operating with Windows Server & SQL Server• An iOS, Android, or Windows 10 mobile device still supported by the manufacturer that is GPS enabled, cellular enabled, and has minimum 10GB free storage

*Not Supported: Windows 'Home' variant operating system, SQL Server 'Express' license format, Impact matrix printers
iPhone 7 and older iPhones not supported*