



MINIMUM SYSTEM REQUIREMENTS

	REQUIREMENTS
OPERATING SYSTEM	<ul style="list-style-type: none">• Windows Server 2019 (64-bit only)• Windows 10 Professional (64-bit only)
DATABASE	<ul style="list-style-type: none">• Microsoft SQL Server 2019 Standard
SERVER	<ul style="list-style-type: none">• Intel Xeon E-2286G processor 12M cache, 4.00GHz• Windows Server 2016 or greater with a domain environment• 64GB RAM, 1TB of free disk space
WORKSTATION	<ul style="list-style-type: none">• 2.4 GHz, dual-core processor (quad-core recommended, 7th generation i5 or better, 64-bit only)• Windows 10 Professional (64-bit only)• 16GB of RAM (32GB of RAM recommended)• 50GB of free disk space (100GB of free disk space recommended)
NETWORK	<ul style="list-style-type: none">• Static IP address• Capability of port forwarding through network hardware connection• Access through any firewall to achieve outside communication to the Alliance service
TECHNICAL SUPPORT	<ul style="list-style-type: none">• High-speed (50 Mbps down/25 Mbps up) Internet connection (50 Mbps up recommended)
DISPLAY	<ul style="list-style-type: none">• 1024 X 768 resolution VGA color monitor (1920 X 1080 recommended)
PRINTERS	<ul style="list-style-type: none">• High-quality laser printer with 4-direction adjustable registration settings, e.g. Lexmark MS822dn• If applicable, Epson receipt printer (TM-H6000V network version only)
BACKUP	<ul style="list-style-type: none">• High-quality data backup device with scheduling, e.g. Iosafe Rugged Portable 1TB Hard Drive• High-quality battery backup device with conditioner for all workstations and servers
ADDITIONAL HARDWARE	<ul style="list-style-type: none">• USB 3.0 or higher• Microsoft mouse or compatible pointing device• 100/1000 network card & 100/1000 network switch if operating in a network environment
MOBILE FIELD SERVICE	<ul style="list-style-type: none">• True server-grade hardware operating with Windows Server & SQL Server• A static IP address from the utility's ISP• An iOS, Android, or Windows 10 mobile device still supported by the manufacturer that is GPS enabled, cellular enabled, and has minimum 10GB free storage

Not Supported: Windows Home operating systems, SQL Server Express license format, Impact matrix printers, and iPhone 7 and earlier models