



UNITED SYSTEMS & SOFTWARE

# MINIMUM SYSTEM REQUIREMENTS

	REQUIREMENTS
CLOUD ACCESS	<p>5 or fewer users:</p> <ul style="list-style-type: none"><li>• High-speed (50 Mbps down/25 Mbps up) Internet connection (<b>50 Mbps up recommended</b>)</li></ul> <p>Greater than 5 users:</p> <ul style="list-style-type: none"><li>• Add 50 Mbps down per 5 users</li><li>• Windows 11 Professional (64 bit-only)</li><li>• Parallels RAS Client</li></ul>
WORKSTATION	<ul style="list-style-type: none"><li>• 2.4 GHz, dual-core processor (quad-core preferred, 7th generation i5 or better, 64-bit only)</li><li>• Windows 10 (64-bit only)</li><li>• 16GB of RAM (<b>32GB of RAM recommended</b>)</li><li>• 50GB of free disk space (<b>100GB of free disk space recommended</b>)</li></ul>
NETWORK	<ul style="list-style-type: none"><li>• Static IP address</li><li>• Capability of port forwarding through network hardware connection</li><li>• Access through any firewall to achieve outside communication to the Alliance service</li></ul>
DISPLAY	<ul style="list-style-type: none"><li>• 1024 X 768 resolution VGA color monitor (<b>1920 X 1080 recommended</b>)</li></ul>
PRINTERS	<ul style="list-style-type: none"><li>• Epson receipt printer, if applicable (TM-H6000V only)</li></ul>
ADDITIONAL HARDWARE	<ul style="list-style-type: none"><li>• USB 3.0 or higher</li><li>• Microsoft mouse or compatible pointing device</li><li>• 100/1000 network card &amp; 100/1000 network switch if operating in a network environment</li></ul>
MOBILE FIELD SERVICE	<ul style="list-style-type: none"><li>• A static IP address from the utility's ISP</li><li>• An iOS or Android mobile device still supported by the manufacturer that is GPS-enabled, cellular-enabled, and has minimum 10GB free storage</li></ul>

**Not Supported:** Windows Home operating systems, SQL Server Express license format, Impact matrix printers, and iPhone 7 and earlier models