UNITED SYSTEMS & SOFTWARE
MINIMUM SYSTEM REQUIREMENTS

	REQUIREMENTS
CLOUD ACCESS	5 or fewer users: • High-speed (50 Mbps down/25 Mbps up) Internet connection (**50 Mbps up recommended**) Greater than 5 users: • Add 50 Mbps down per 5 users • Windows 11 Professional (64 bit-only) • Parallels RAS Client
WORKSTATION	• 2.4 GHz, dual-core processor (quad-core preferred, 7th generation i5 or better, 64-bit only) • Windows 11 Professional (64-bit only) • 16GB of RAM (**32GB of RAM recommended**) • 50GB of free disk space (**100GB of free disk space recommended**)
NETWORK	• Static IP address • Capability of port forwarding through network hardware connection • Access through any firewall to achieve outside communication to the Alliance service
DISPLAY	• 1024 X 768 resolution VGA color monitor (**1920 X 1080 recommended**)
PRINTERS	• Epson receipt printer, if applicable (TM-H6000V only)
ADDITIONAL HARDWARE	• USB 3.0 or higher • Microsoft mouse or compatible pointing device • 100/1000 network card & 100/1000 network switch if operating in a network environment
MOBILE FIELD SERVICE	• A static IP address from the utility's ISP • An iOS or Android mobile device still supported by the manufacturer that is GPS-enabled, cellular-enabled, and has minimum 10GB free storage

Not Supported: Windows Home operating systems, SQL Server Express license format, Impact matrix printers, and iPhone 7 and earlier models